



WHY IT'S TIME TO LEAVE LEGACY PBX BEHIND

Your phone system is more than infrastructure - it's your customer's first impression.

Legacy phone systems are becoming harder to support, more expensive to maintain, and less suited to modern businesses' workflows. Change doesn't have to be disruptive. In fact, the cost of standing still is only going up.

WHY YOUR LEGACY SYSTEM IS HOLDING YOU BACK

- Many vendors like Panasonic, NEC, and Samsung have exited the market, leaving systems unsupported and costly to maintain.
- Even with SIP in place, legacy PBX hardware holds you back with high costs, limited flexibility, and outdated functionality.
- On-prem PBX systems weren't built for hybrid work, modern security needs, or cloud-first IT strategies.



THE REALITY OF STAYING THE SAME

- **Unscalable** - Can't easily adapt to growth, office moves, or new ways of working
- **Inflexible** - Every change (e.g., call routing, user config) needs time, effort, or third parties
- **Disconnected** - Doesn't integrate with CRM systems or collaboration tools
- **Expensive to maintain** - CapEx-heavy and resource-draining for IT

THE FUTURE ISN'T AS COMPLICATED AS YOU THINK

- **Fast deployment** - Migrate in weeks, not months - with Babble's expert-led approach
- **No disruption** - Keep numbers, minimise downtime, and streamline user onboarding
- **One solution, fewer vendors** - Reduce contracts and complexity with an all-in-one platform
- **Peace of mind** - Built-in failover, geo-redundancy, and 24/7 support keep you covered



WORK HAS CHANGED - HAS YOUR PHONE SYSTEM?

- **Hybrid-ready** - Empower remote teams with secure, mobile-first communication
- **Customer-focused** - Integrated analytics and smart routing improve responsiveness
- **Built for today's IT** - Manage everything from a single portal and reduce IT callouts

WHY UCAAS IS THE ANSWER

- **Integrated** - Works with Microsoft Teams, Webex, and CRMs out of the box
- **Smart** - Presence-aware routing, call analytics, voicemail-to-email, and more
- **Secure** - GDPR-compliant, end-to-end encrypted, and built for business continuity
- **Predictable OpEx pricing** - No hardware refreshes, fewer support calls, no hidden costs



YOUR NEXT STEPS

1. Book a consultation - Let's assess your PBX environment and timing
2. We'll help you choose the right solution
3. **Unlock exclusive discounts PLUS access to a suite of cloud-based tools that enhance reporting, call recording, and the caller experience for free for the first 3 months.**

Cut Costs, Not Capabilities - Start your migration with Babble today

Book a Call with a Product Specialist

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